



Basic System Administration

Course Profile

2 days

Who Should Attend

This course has been designed for support employees who will be performing basic system administration on the **maximiser** for their users. **Delegates should bring a laptop Windows PC (Wins 98+) or Apple Mac (OSX+) with them.**

Prerequisites

Delegates should have a basic understanding of PBX functionality and be confident working in a Windows/Mac environment. **It is essential that delegates have previously been trained on the appropriate maximiser handsets before attending this course.**

Objectives

The aim of the course is to provide delegates with the skills to enable them to make basic changes to the configuration thereby adding to or amending the functionality of the system.

Course Outline

- Overview of the **maximiser** product range
- Understanding the **maximiser** system set up
- Connecting analogue extensions
- Logging on and using Manager
- Understanding Licensing
- Connecting a PCS 100/410/560/570
- Installing the PCS 60 and 50
- Configuring the PCS 60 and 50 as a partner
- Creating new Users
- Users' telephony functionality
- Creating Groups and Departments
- Understanding Department functionality
- Creating a Dial Plan entry
- Creating a DDI Plan entry
- Implementing Time Plans
- Using the Contacts database
- Importing a Contacts database
- Configuring Voicemail functionality
- Backing up the database
- Accreditation test

Call us now

This accreditation course is held at SpliceCom's training centre in Chorleywood. Please contact your reseller to book a place.