



Voice Conference Manager Portal

SpliceCom's Voice Conference Manager Portal (VCMP) simplifies the control of Meet-Me-Conferences, giving greater flexibility over how voice conferences and conference managers are created, who can be invited, how they are invited and how that conference is managed once it is running.

There are two levels of access to the Voice Conference Manager Portal, the VCMP Manager (system administrator) and Conference Managers.

VCMP Manager

The VCMP Manager is in overall control of the Voice Conference Manager Portal and has access to the following facilities;

- Add Conference Managers
- Create Conferences
- Edit or delete existing Conferences
- Allocate Conferences to Managers
- View Licence Status
 - No. of Conference Control Licences
 - Licence Concurrency Count
 - Active VCMP Sessions

Conference Manager

The VCMP Manager can create multiple Conference Managers. A Conference Manager can view/control all the following;

- List of Conferences
 - View
 - Conference Name
 - Organiser
 - Maximum number of conference members
 - Number of active conference members
 - Actions
 - Delete Conference
 - Proactively Invite participants by email
 - Reactively invite participants by phone
- List of Conference Delegates
 - View
 - Phone number
 - Connected At
 - Time Active
 - Actions
 - Mute delegate
 - Place delegate on-hold
 - Remove delegate from conference
 - Record conference

Time Delegate joined the Conference

The screenshot shows the 'Conference Manager' interface. At the top left, it displays the date and time: 'Mon Nov 30 13:16:29 2015 (5 second refresh)' and the conference name: 'Conference : Sales Meeting'. Below this is a table with columns for 'Number', 'Connected At', 'Time Active', and 'Action'. The table lists two delegates: one with number 10055 connected at 13:24:40 with 19 seconds active, and another with number 10080 connected at 13:24:40 with 8 seconds active. To the right of the table are several icons for actions: a speaker with a slash (mute), a vertical bar (hold), and a plus sign (invite). Below the table is an 'Add User:' field and a 'Record Conference' button with a microphone icon. Callouts from the surrounding text point to these elements: 'Active Delegates' points to the table; 'Time Delegate joined the Conference' points to the top of the interface; 'Total time in Conference' points to the 'Time Active' column; 'Action keys' points to the icons; 'Mute Delegate' points to the speaker icon; 'Place Delegate on-hold' points to the vertical bar icon; 'Remove Delegate' points to the plus icon; 'Invite Delegate by phone' points to the plus icon; and 'Record Conference' points to the 'Record Conference' button.

| Number | Connected At | Time Active | Action |
|--------|------------------------|-------------|------------------------|
| 10055 | 30 Nov 2015 - 13:24:40 | 19 seconds | [Mute] [Hold] [Invite] |
| 10080 | 30 Nov 2015 - 13:24:40 | 8 seconds | [Mute] [Hold] [Invite] |

Record Conference

Platforms

The Voice Conference Manager Portal is a software app that can be installed on a server running openSUSE 13.2, Centos 7 or Red Hat Enterprise Linux 7.1. This software can be run alongside other SpliceCom applications such as S8000/S716, Soft PBX, Vision Business Management, SSL Gateway for secure remote/mobile working and Voice Processing.

Voice Conference Manager Portal (VCMP) Features and Benefits

- Single app supporting one VCMP Manager, multiple Conference Managers and multiple conferences
- Licensed on concurrent VCMP/Conference Manager usage
- Intuitive Manager interface
- Simple conference set-up
- Cost-saving embedded conference recording
- If a business still schedules audio conferences using 3rd party providers on a regular basis, the return on investment in a SpliceCom system can be extremely quick – one solution for all their voice communication and conferencing needs
- Conference calls are cost effective as they help to reduce time spent travelling and the associated expenses
- Modern business practices benefit from regular conference calls to keep “virtual teams” aligned, working together and up-to-date
- Voice Conferencing creates more effective working practices, leading to reduced project timescales through increased employee productivity.



SpliceCom

The right choice for voice

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