iPCS Phone Application for Smart Phones & Tablets

SpliceCom

Britain's leading developer of telephone systems

Introduction

SpliceCom's iPCS is a native IP Phone application for Smart Phones and Tablets, allowing a mobile device to operate as a highly functional system phone extension. This makes it an ideal **max**imiser Office Mobility solution for the replacement of existing DECT wireless systems, or as an alternative for SIP/WiFi phones.

For the first time, employees with Android/iPhone/iPad devices can choose to use their favourite phone or tablet to make and receive business telephone calls whilst they're in the office, without incurring a call cost penalty. This gives them the choice of using the iPCS/Smart Phone or Tablet combination to compliment - or even replace - their desk phone, so delivering the most flexible Office Mobility solution yet.

Overview

SpliceCom's iPCS application takes Office Mobility to its logical conclusion, enabling Smart Phones and Tablets to be utilised as high specification **max**imiser extensions.

Providing a fully integrated IP Phone solution for the entire workforce, iPCS works in the same way as SpliceCom's PCS system phones, providing employees with access to key business features wherever they might be - at their desk or away from it. Downloadable from the Apple App Store as a native iOS application, running on iOS 5 and above, or from the Google Play Store as an Android app for version 2.3.5 (Gingerbread) or above, iPCS utilises WiFi or 3G connectivity to provide direct integration with SpliceCom's **max**imiser Unified Communication/IP PBX/Business Telephony systems.

Offering full hold/transfer/conference/call park facilities, iPCS also provides access to;

- SpliceCom's unique multi-functional, Favourites application
- **max**imiser's Centralised System Directory for fast and accurate dialing of customers, suppliers, work colleagues and internal Departments
- Selectable All/Missed Call History, for both calls made to your extension and any Department(s) you might be handling calls for - including integrated voicemail playback
- Full control of personal mobility options; diversion for DDI and Group calls, the device calls will be diverted to, Do Not Disturb and Out Of Office message.

Favourites

SpliceCom's multi-functional Favourites application delivers User Status/Presence information – and so much more. With iPCS each individual Favourite icon offers the following services and information;

- Status/Presence/Busy Lamp Field (BLF)
- Personal Speed Dial/Direct Station Select (DSS)
- Line Appearance
- Ringing Status
- Call Pick-Up No. of Calls Queuing

The ability to see the availability of colleagues through Favourites greatly improves productivity.

History

iPCS Call History allows you to choose between a view of all the inbound and outbound calls you've made and received, with a clear view of which have been answered and which haven't, or alternatively, a log of missed calls only. Both views include voicemail messages, which can be played back via the iPCS visual voicemail facility. Re-dialing failed call attempts - returning missed calls or calling those who have left you voicemail - just requires a tap on the relevant Call History entry.

Contacts

iPCS allows you to see and dial all the telephone numbers stored against entries for employees, departments and external contacts on your **max**imiser Business Telephone System. Having all the telephone numbers you need in one unified, system wide helps to save time by accelerating the look-up process, whilst eliminating dialing errors.

Calls

The iPCS keypad allows you to place internal and external calls in the traditional manner – and then control that call through the context sensitive icons that appear as the call progresses. On an incoming call, iPCS allows you to easily differentiate between iPCS and standard GSM/3G mobile calls. The caller's number (provided it's been forwarded by the service provider) and name (if previously entered into the unified, system-wide contacts directory), is shown on the screen, allowing you to make a considered choice between taking the call, or letting it flow through to voicemail.

Settings

A comprehensive Settings section delivers flexible control for those who only want to use the iPCS IP Phone whilst they're away from their desk. Hot Desk functionality means that activating iPCS on your Smart Phone or Tablet will log you off automatically from any other phone you've been using – wherever it might be.

An alternative to hot desking is to have your iPCS and your desk phone both ring simultaneously on call presentation, with your preferred personal set-up common to both devices.
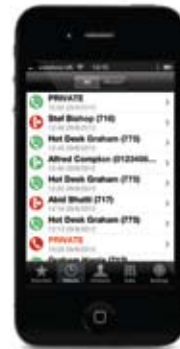
Integrated Call Recording

Taking full advantage of the Vision Recording Solution, IPCS Users can have calls iPCS calls using Vision Record, in exactly the same way you would with a desktop PCS IP phone.

Secure Technology

iPCS uses Secure Socket Layer (SSL) technology to deliver a fully integrated and secure VoIP speech path, traversing firewalls without the need for re-configuration. Using SSL means that firewalls cannot "see" the voice content inside iPCS packets, so the speech path is passed through transparently. This makes iPCS ideal for use in public and social WiFi areas, where other forms of packetised voice traffic can be easily blocked and therefore prove problematic to implement.

SpliceCom's iPCS IP Phone application for Smart Phones and Tablets is fully integrated with the **max**imiser Business Telephone system, utilising the iPCS Gateway for communication and SSL tunnel termination.
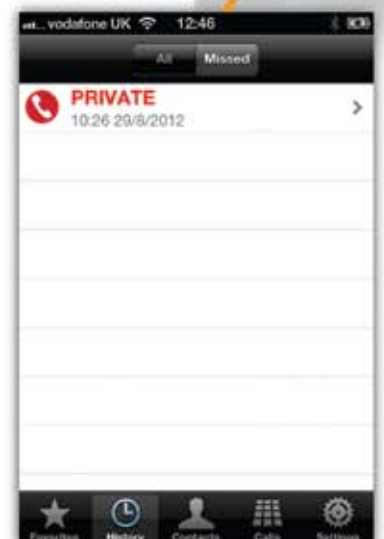
Call Transfer Options

Incoming Call

Call Options

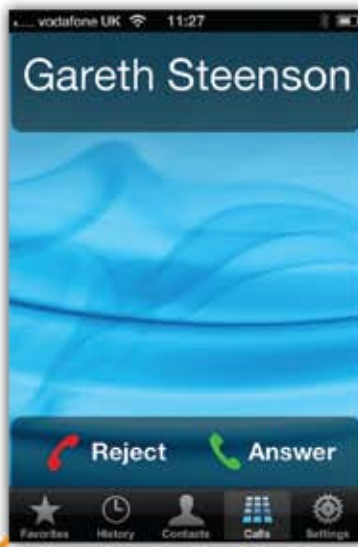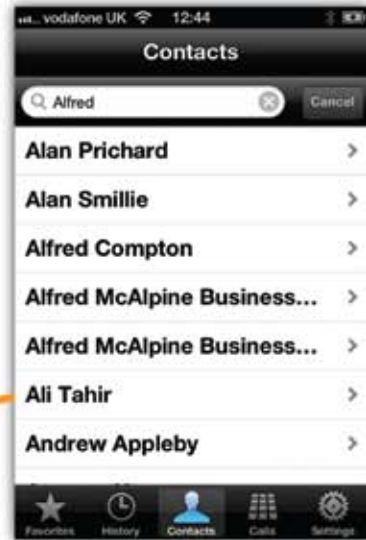Contact Details

Favourites

Missed Calls

Dial Screen

Call in Progress

Contacts

Settings

Call History Detail

Call History

Conclusion

SpliceCom's fully integrated iPCS IP Phone application for Android/Apple iPhone/iPad devices delivers an elegant and highly functional Office Mobility solution for the entire workforce. iPCS utilises WiFi or 3G to deliver voice calls and call handling features over a secure SSL connection, negating the need to set-up complex Virtual Private Network (VPN) connections and paths through firewalls. Operating as a fully integrated maximiser extension – as opposed to using basic "call forwarding" or "phone twinning" to a mobile phone – the combination of iPCS and Smart Phone/Tablet has been designed to be used as a fully integrated Office Mobility solution, working in conjunction with a conventional desktop phone. However, in some instances, employees will choose to use iPCS and their Smart Phone/Tablet as their only business telephony device.

iPCS for iPhone and iPad is available to download through Apple's App Store, or via your Approved SpliceCom Community Partner.

iPCS for Android Smart Phones and Tablets is available to download from the Google Play Store, or via your Approved SpliceCom Community Partner.

About SpliceCom

SpliceCom is Britain's leading developer of Unified Communication/ IP-PBX/Business Telephony systems, delivering tangible business benefits for all types of company, irrespective of size. SpliceCom's **max**imiser product family combines the delivery of voice, video, IP TV and web enabled IT applications at the desktop within a single, scalable system. All SpliceCom solutions are sold, installed and maintained by the SpliceCom Community - a group of highly trained organisations offering complementary skill sets and services.

maximiser based solutions help companies to reduce their carbon footprint by enabling daily communications, conferencing and collaboration without the need for travel. SpliceCom products comply with the directive for the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and the regulations for the disposal and recycling of waste electrical and electronic equipment (WEEE).

Feature	PCS582G	PCS572G	PCS562	PCS552	IP530	PCS520	PCS505	PCS60	iPCS
Device Type	IP Phone	IP Phone	IP Phone	IP Phone	IP Phone	Analogue	Analogue	IP Softphone	IP Softphone
Unified **max**imiser System Directory	🟠	🟠	🟠	🟠	⚪	🔵⚪	🔵⚪	🟠	🟠
• Contact Directory	🟠	🟠	🟠	🟠	⚪	🔵⚪	🔵⚪	🟠	🟠
• User Directory & Busy State	🟠	🟠	🟠	🟠	⚪	🔵⚪	🔵⚪	🟠	🟠
• Departmental Directory	🟠	🟠	🟠	🟠	⚪	🔵⚪	🔵⚪	🟠	🟠
Personal Speed Dials/DSS	🟠	🟠	🟠	🟠	⚪	🔵⚪	🔵⚪	🟠	🟠
Favourites/BLF/Presence	🟠	🟠	🟠	🟠	⚪	🔵⚪	🔵⚪	🟠	🟠
Caller Display	🟠	🟠	🟠	🟠	🟠	🟠	🔵	🟠	🟠
• Calling Name/Number	🟠	🟠	🟠	🟠	🟠	🟠	🔵	🟠	🟠
• Called Name	🟠	🟠	🟠	🟠		🟠	🔵	🟠	
Mobility Control	🟠	🟠	🟠	🟠	⚪	🟠	🔵⚪	🟠	🟠
• Extension Anywhere	🟠	🟠	🟠	🟠	⚪	🔵⚪	🔵⚪	🟠	🟠
• Divert	🟠	🟠	🟠	🟠	Via Voicemail	🔵⚪	🔵⚪	🟠	🟠
• Find Me/Follow Me	🟠	🟠	🟠	🟠	Via Voicemail	🟠	🔵⚪	🟠	🟠
• Out of Office Messages	🟠	🟠	🟠	🟠	⚪	🔵⚪	🔵⚪	🟠	🟠
Hot Desk Support	🟠	🟠	🟠	🟠		🔵	🔵	🟠	
End Point Recording	🟠	🟠	🟠	🟠		🔵	🔵	🟠	🟠
Trunk Side Recording	🟠	🟠	🟠	🟠	🟠	🟠	🟠	🟠	🟠
Dial Ahead	🟠	🟠	🟠	🟠		🔵	🔵	🟠	
3-Way Conferencing	🟠	🟠	🟠	🟠	🟠	Via Dial Plan	Via Dial Plan	🟠	🟠
Visual Call Pickup	🟠	🟠	🟠	🟠		🔵	🔵	🟠	🟠
Call History & Messaging List	🟠	🟠	🟠	🟠	⚪	🔵⚪	🔵⚪	🟠	🟠
Last Number Redial	🟠	🟠	🟠	🟠	🟠	🟠	🟠	🟠	🟠
Paging	🟠	🟠	🟠	🟠		🟠		🟠	
Intercom	🟠	🟠	🟠	🟠		🟠		🟠	
Works with PCS 60 Phone Partner	🟠	🟠	🟠	🟠		🟠	🟠		
Works with Vision Mobility	🟠	🟠	🟠	🟠	🟠	🟠			
Optional Operator Feature Set	🟠	🟠	🟠			🔵	🔵	🟠	🟠
Message Waiting Indicator	🟠	🟠	🟠	🟠	🟠	🟠	🟠	🟠	🟠
Do Not Disturb Indication	🟠	🟠	🟠	🟠	🟠	🟠	🟠	🟠	🟠
Graphics Display	Colour Touch Screen	Colour	Colour	Monochrome	Monochrome	Monochrome	🔵⚪	PC Dependent	🔷
Feature Keys	Unlimited	18 Context Sensitive	9 Context Sensitive	8 Context Sensitive	4 Context Sensitive	10 Fixed	🔵⚪	Context Cont'd Icons	
Call Park Buttons	🟠	🟠	🟠	🟠		🟠	🔵	🟠	🟠
Headset Connector	🟠	🟠	🟠	🟠		🟠	🟠	PC Dependent	🔷
Wall Mountable	🟠	🟠	🟠	🟠		Bracket Req'd	🟠		

🟠 Integral Feature　🔵 Available when used in conjunction with PCS 60 Phone Partner　⚪ Available when used in conjunction with Vision Mobility

🔵⚪ Available when used in conjunction with PCS 60 or Vision Mobility　🔷 Phone/Tablet dependent

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