

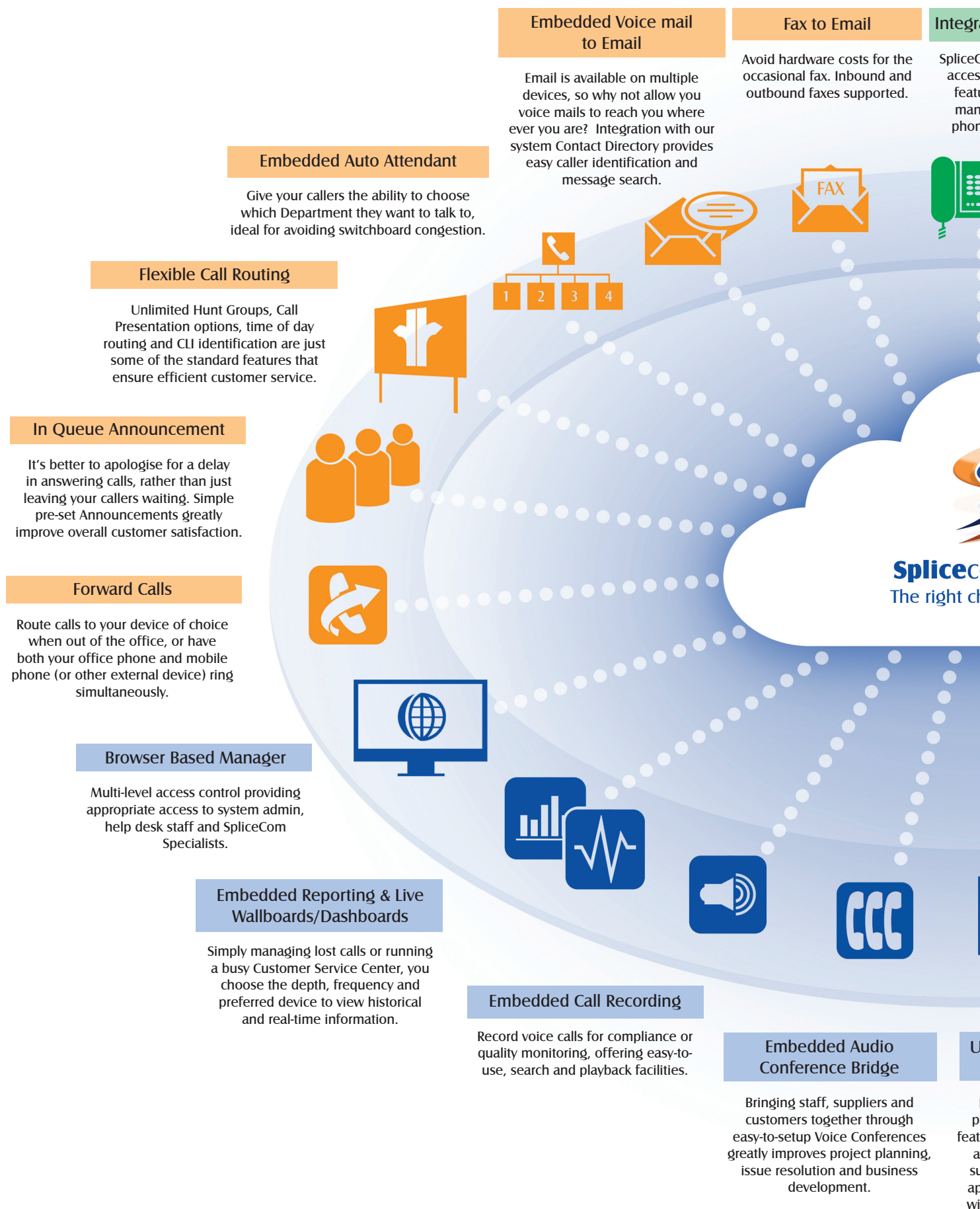


SpliceCom Select Cloud Voice For Smaller Businesses



SpliceCom

The right choice for voice



UK's leading designer, developer and manufacturer of Voice Solutions.

Integrated Desk Phones

SpliceCom's phones provide a range of features to highly desirable users in a consistent manner, irrespective of the type and budget.

Integrated IP Wireless

Supporting a wide range of IP Wireless devices, you can choose your ideal phone based upon budget, design or environment e.g. ruggedised devices.

Softphone

Delivering the SpliceCom desk phone features in a Softphone on your PC, reduces costs, frees desk space and encourages headset working for office or remote workers.

Phone Partner

If you like the idea of a desk phone and PC call control then our free Navigate Partner software combines the benefits and features of both.

Smartphone

Do your staff work away from the office, or do they have to carry multiple devices? Our iPCS SmartPhone applications provide core desk phone features on your Smart Phone, over WiFi/3G/4G connectivity.

SIP Trunks

Lower call charges with 5,000 free minutes to UK landlines and mobiles. Disaster Recovery routing options, fraud monitoring and number portability all add up to a great package.

Connectivity

Connectivity lies at the heart of a successful voice solution. Offering voice only, or converged voice and data, as a managed service, we will consult with you to deliver the most appropriate solution.

On Premises

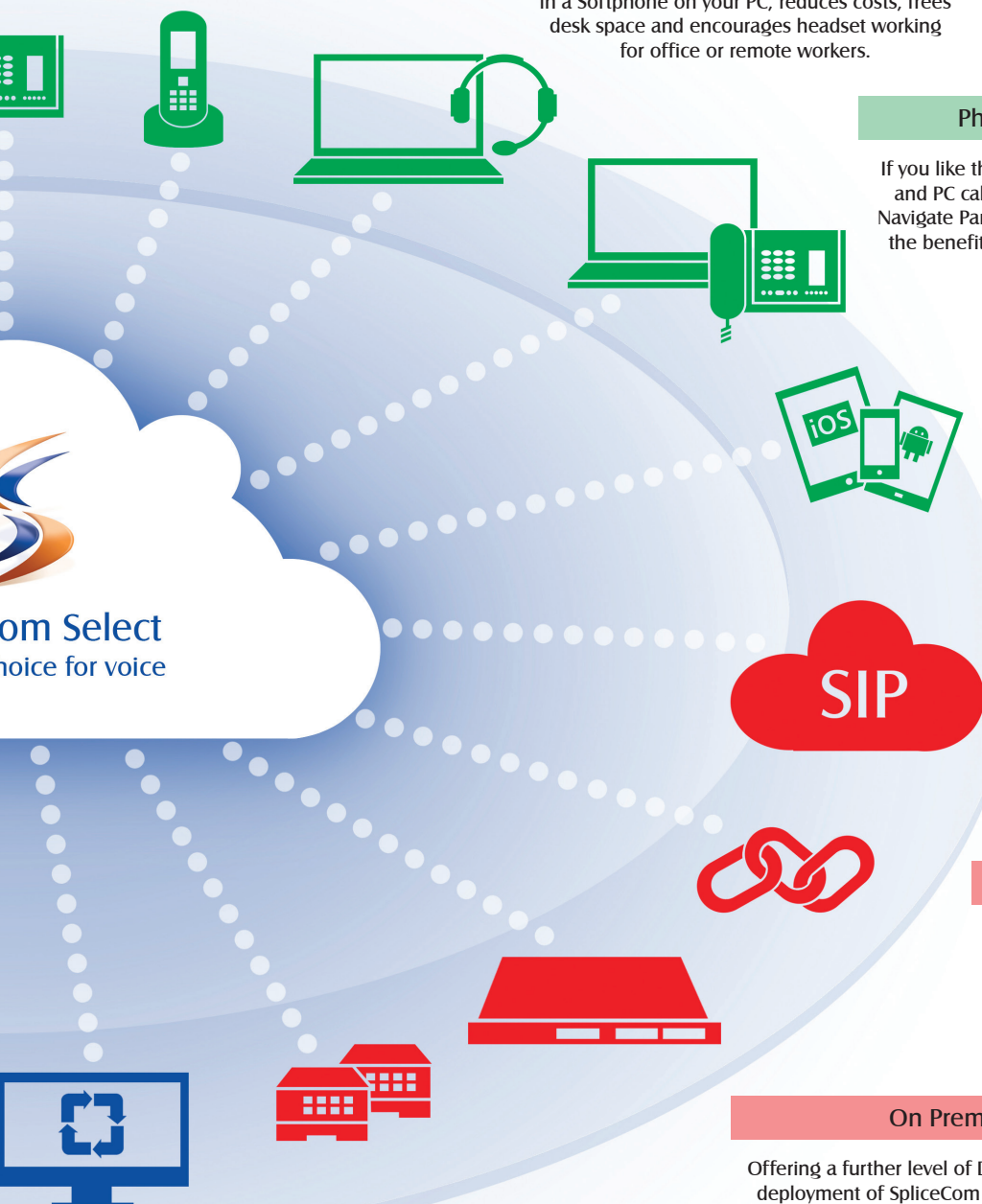
Offering a further level of Disaster Recovery, the deployment of SpliceCom survivable gateways offers advanced resilience and DR compared to other Cloud Voice solutions, with local call breakout over SIP or ISDN trunks.

Legacy Analogue

Are you still in contract with, or favour your trusted ISDN? Then why change just because you no longer want an on-premise PBX. The same question can be asked about your analogue DECT and desktop phones. If they work why change them? Just integrate your legacy services and devices to the Cloud with our Intelligent ISDN and Analogue Gateways, which support door entry systems too.

Unified Communications & CRM

Navigate UC/CRM combines powerful personal productivity features such as Skype for Business and Outlook integration, adds support for all the leading CRM apps and also offers integration with LDAP and ODBC databases.



What is it?

SpliceCom's Cloud Voice for Smaller Businesses is a complete business communications service that provides an extensive range of fixed and mobile voice capabilities to businesses with under 80 employees. It offers a range of business focused features with an emphasis on flexibility and IT integration, delivering an overall voice solution that matches your IT strategy and meets your exact needs. You remain in control of your Cloud Voice solution, allowing your workforce to manage their calls easily and effectively to maximise individual and team productivity.

Features & Benefits

● Standard ○ Optional

| | | Core Feature | Advanced Benefits |
|--|---|---|--|
| Browser Based Management | ● | Easy-to-use Admin Portal for customer access & control. | Allows you to manage your own adds, moves & changes. |
| Embedded Reporting | ● | Historical call reporting offering a wide range of reports in graphical & tabular formats. | Permissions based access allows directors, managers & administrators to only see what they're entitled to. Email report scheduling allows management reports to be generated & distributed automatically. |
| Embedded Call Recording | ● | 30Gb storage capacity as Standard. Option to increase capacity/storage via external device whilst retaining search & playback facility. | Call recording control via Desk Phones & Softphone for FSA & compliance requirements. Permissions based access for search, listen, download & forward to email with audit trail management. |
| Embedded Live Wallboards & Dashboards | ○ | Real-time wallboard/dashboard option provides sophisticated real time data via panels, graphical & tabular displays, ticker tape view, user call status. | Being browser based you can view the dashboard from anywhere, at any time on any device. Full integration with the embedded reports allows you to drill down on the tiles where further information is required. |
| Embedded Audio Conference Bridge | ○ | Set-up, manage & control your own audio conferences for three or more parties. | Save costs & time by hosting your own conferences, rather than outsourcing them to third party providers. |
| Unified Communications & CRM Supported | ○ | Integration to all leading desktop applications, including Skype For Business, Outlook & Google Contacts, is available via Navigate UC. | Screen popping industry leading CRM applications, including Salesforce, Sugar, Dynamics & vertical market applications, including Capita SIMS for Education. |
| Call Forwarding | ● | Personal & group calls can be forwarded to an external numbers, including mobile & home phones, or alternatively on busy, or no answer. You can also set two phones to ring at the same time, your desk phone & smartphone for example. | Forwarding can be easily controlled from your Desk Phone, Navigate IP Softphone/PC Partner or iPCS Smartphone application. |
| In-Queue Announcements | ● | Record your own announcements for your customers to hear when they're waiting in a queue. | Improve your customer service by promoting the image or services you want to your customers, whilst you're waiting to answer their call. |
| Flexible Call Routing | ● | Comprehensive call routing providing initial & alternate distribution for group calls, with voicemail, out of hours & Bank Holiday/exceptions options. | Getting calls to the right User or group of Staff is a fundamental requirement of a Voice solution, why have hidden additional charges! |
| Embedded Auto Attendant | ● | Automates repetitive call handling tasks. | Frees up valuable staff time & enhances Customer Service. |
| Embedded Voicemail to Email | ● | Delivers unified messaging by automatically forwarding your voicemails to your email account, so that you can play them back as .wav files. | Get all your messages in one place. Great when you're working away from the office. |
| Fax to Email | ○ | Send & receive faxes directly from your email account. | Get all your messages in one place. Allows you to finally get rid of that fax machine & the associated analogue line. |
| Integrated IP Desk Phones | ● | Wide choice of SpliceCom system phones for your desktop. | Gives you access to & control over lots of value added features, all aimed at saving you time. |
| Integrated IP Wireless Phones | ● | Wide choice of Office Mobility solutions. | Allows you to still make & receive DDI & Group calls whilst you're away from your desk. |
| Integrated Softphone | ● | IP Softphone application for Windows & Apple PCs & laptops. | Turns your laptop or desktop PC into a fully functioning IP Phone. |
| Integrated Phone Partner | ● | Manage & control your desktop phone from your PC, laptop or Apple Mac. | Applies advanced phone feature set to entry level phone. |
| Integrated Softphone for Smartphones | ● | Smartphone Softphone application for Android, Apple & Windows Phones. | Can receive calls in parallel with desk phone or independent as your dedicated business device. |
| SIP Trunks/DR Routing | ● | 5,000 bundled minutes for free calls to UK landlines & mobiles. | Reduces the cost of your telephone calls. Gives you built in Business Continuity & Disaster Recovery too. |
| Connectivity Services | ○ | Deploy SpliceCom Select connectivity or third-party connectivity. | SpliceCom Select Connectivity ensures a full on-net delivery for maximum performance. |
| On Premises Survivable Gateway | ○ | SpliceCom's fully integrated on-site Survivable Gateway solution. | Offers enhanced levels of Disaster Recovery should connectivity outage occur - allow as a minimum internal comms, ISDN service support, back up call recordings during outage, Attendant Services. |
| Legacy Analogue & ISDN Gateways | ○ | Easily deployed Intelligent Gateways supporting ISDN2/30 and Analogue Devices. | Allows high capacity analogue phone deployment e.g. Schools/Hotels or simply connecting legacy door entry or ISDN trunks. |